

CONDITIONS OF SALE

In these conditions Perfect Glazing Group Ltd (trading as Perfect Glazing) is referred to as the Company and the person or persons signing overleaf is referred to as the Customer.

- 1: **Terms of Contract:** All the terms of contract between the Company & the Customer are contained in this document. No variation shall be made unless made in writing and signed by both parties.
- 2: **Access:** The Customer shall give access to the premises to the Company, it's employees and workmen at all reasonable times by prior appointment so that the Company may complete the installation in accordance with this Contract.
- 3: **Completion Date:** The Company shall use it's reasonable time to complete the work within the period quoted.
- 4: **Price:** The price specified in the Contract will remain fixed until completion. If, due to any unforeseen circumstances there is a cost increase, the Company shall give either verbal or written notification to the Customer.
- 5: **Payment:** The balance on completion shown overleaf shall be paid to the Company upon the completion unless stage payment+ agreed as per contract. These payments shall be by way of Banker's Draft, Credit Card, Debit Card, Finance Company (through the Company) or Cash.
In the event of non payment, the Company is entitled to charge interest on monies owed at the rate of 2.2% per month.
- 6: **Ownership:** All goods supplied by the Company remain the property of the Company until they have been fully paid for by the Customer.
- 7: **Specification:** Materials used, and in the specification of installation shall be determined by the Company's technical surveyor.
- 8: **Guarantee:** The Company undertakes to repair or replace any defective upvc product for the period of 10 years. Damage due to misuse or accident is not covered by the Company Guarantee.
- 9: **Planning Permission:** Any Local Authority permission will remain Customer responsibility.
- 10: Plasterwork, Roughcast, Alarms and Blinds are Customer responsibility.
- 11: The company shall be under no liability under the guarantee or at all in respect of minor imperfections in the glass attributable to inherent manufacturing process or for aesthetic wear on gold/brass or any metal coated furniture.
- 12: The company gives no undertaking or representation of any kind that any of the goods after installation will eliminate condensation in any part of the customer's premises.
- 13: The company shall be under no liability under the guarantee or at all in respect of any defect, damage or deterioration arising from wear and tear, wilful damage, negligence, abnormal working conditions, failure to follow the company's instructions (whether oral or in writing), misuse or alteration or repair of the goods without the company's approval.
- 14: If there is a genuine complaint with regard to the installation the customer is entitled to retain 10% of the total purchase price pending investigation and rectification of the complaint. As soon as the complaint is remedied the 10% balance becomes due immediately.

CANCELLATION

The Customer has the right to cancel this contract within 14 days of signing this Contract. Such cancellation must be made in writing by signing the box and posting or e-mailing it to the Company.

In the event of the Customer choosing the Finance option, the cancellation period will increase to 14 days from signing the necessary documents.

If the Customer cancels after the Cooling Off period, any deposit paid will become non refundable and the Company reserves the right to pursue for the balance payment of the Contract.

The Company has the right to cancel the Contract within 7 days of signing this contract.

CANCELLATION FORM

If you wish to cancel this Contract, YOU MUST DO SO IN WRITING, and deliver personally or by post or by E-mail

TO _____

I/We hereby give notice that I/We wish to cancel my/our Contract

Signature _____

Name & Address _____

Date _____